



Clackmannanshire & Stirling

Health & Social Care
Partnership

Approach to Locality Planning



Clackmannanshire
Council



NHS
Forth Valley

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Background

The Public Bodies (Joint Working) (Scotland) Act 2014 puts in place the legislative framework to integrate health and social care services in Scotland. Section 29(3)(a) of the Act requires each Integration Authority to establish at least two localities within its area. In the Clackmannanshire & Stirling HSCP there are three Localities:

- Clackmannanshire
- Rural Stirling
- Urban Stirling

A locality is defined in the Act as a smaller area within the borders of an Integration Authority. The purpose of creating localities is not to draw lines on a map. Their purpose is to provide an organisational mechanism for local leadership of service planning, to be fed upwards into the Integration Authority's strategic commissioning plan - localities must have real influence on how resources are spent in their area.

Localities must:

- a) Support the principles that underpin collaborative working to ensure a strong vision for service delivery is achieved. Robust communication and engagement methods will be required to assure the effectiveness of locality arrangements.
- b) Support GPs to play a central role in providing and coordinating care to local communities, and, by working more closely with a range of others - including the wider primary care team, secondary care and social care colleagues, and third sector providers - to help improve outcomes for local people.
- c) Support a proactive approach to capacity building in communities, by forging the connections necessary for participation, and help to foster better integrated working between primary and secondary care.

In recent years, significant work has been undertaken with our communities, including a range of consultations by both the HSCP and constituent organisations, to understand the issues which are important to people across Clackmannanshire & Stirling. Associated action plans with robust monitoring mechanisms are in place to ensure these actions are taken forward.

There is a wealth of local expertise within our Constituent Organisations, Third Sector, and communities. The HSCP are keen to work together with local experts to address the identified issues, and improve outcomes for the people of Clackmannanshire & Stirling.

Clackmannanshire & Stirling benefit from a strong and active network of local community groups, and specific interest groups, which will be an asset to the Locality Planning process.

Locality Planning approach

With such rich and wide ranging knowledge and expertise across the HSCP area, we are well placed to take forward meaningful Locality Planning. Appendix 1 provides a visual representation of the approach to Locality Planning.

Working in partnership with colleagues in community planning and engagement, third sector and our communities, we will develop a programme of locality planning activity, in line with the priorities outlined within the Strategic Commissioning Plan. This will build on the strong foundation described above, utilising our existing networks and groups to codesign our locality responses to the issues our communities have raised, while also aiming to engage people whose views are less often heard.

Community led focus groups

This would involve the establishment of community led task focused groups, each addressing the priority issues within their area. Each of these groups will operate within a simple framework to ensure consistency, and will have direct access to a member of the Health and Social Care Partnership Management Team for advice and support if required. The activity of these groups will be reported to the Strategic Planning Group for oversight.

Community Advice Points

The Health and Social Care Partnership, along with key partners, are developing a Community Advice Point model, which will bring together a range of specialist and generalist colleagues, to offer advice, support, and if appropriate, initial assessment, within communities, on a drop in basis. The types of advice which may be offered are outlined in Appendix 2, however this will be adapted to suit the needs of the communities they are delivered in.

It is intended to test the concept in one or two locations initially, with a view to expanding delivery to a range of locations if the model proves successful.

Variants of a Community Advice Point model have been adopted by a number of Health and Social Care Partnerships, and have demonstrated positive outcomes and experiences for the people who have accessed them.

Community Link Workers

An aspiration of the Health and Social Care Partnership is to appoint Community Link Workers to support people across Clackmannanshire & Stirling with a range of matters, particularly in areas with greatest health inequalities.

Community Link Workers work directly with service users to help them navigate and engage with wider services, often serving a socio-economically deprived community or assisting patients who need support because of (for example) the complexity of their conditions, rurality, or a need for assistance with welfare issues.

Virtual Network

It is recognised that some people may not choose to, or be able to participate as actively due to their personal commitments, but may still have an interest in the work as it progresses. Anyone who wishes to be kept up to date with the locality planning activity in their area can opt into a virtual network with the opportunity to feed in issues and also receive updates on the activities and issues that are of interest to them.

Public Engagement and Communications

In addition, there will be quarterly open engagement events in each of our localities, each event focusing on a specific topic or strategic priority. This will be complemented by quarterly public newsletters, updated via our networks including but not limited to Third Sector Interfaces, Carers Centres, Recovery Café, Community Engagement colleagues, as well as up to date content on our website and social media. A review of the website content and format will be undertaken in Autumn 2020, and the outcomes of any engagement, along with a summary of any actions taken as a result, will be published here in order to ensure transparency around the actions of the HSCP.

At the time of writing this document, restrictions around physical contact, meetings and gatherings, to minimise the potential spread of Covid-19 were in place. Until such restrictions are lifted, and it is safe to hold public meetings once again, a dynamic approach to engagement will be taken, utilising other means of contact. There may also be limitations on the distribution of printed materials, although these can be provided on request.

Activity around Locality Planning, and any associated participation and engagement, will be undertaken within the principles set out in the Health and Social Care Partnership's Participation & Engagement Strategy. *[Insert link to P&E Strategy on HSCP website, once approved by IJB and published]*

Governance

Locality Planning activity will be overseen by the Strategic Planning Group, with highlights and challenges of the local focus groups, and outputs from consultation being reported.

Decision making responsibility for Locality Planning remains the responsibility of the Integration Joint Board.

The proposed approach outlined is supported by:

- Chief Officer
- Chief Finance Officer
- Head of Community Health and Care
- Head of Strategic Planning and Health Improvement
- Senior Planning and Improvement Manager
- Chief Executives of both Third Sector Interfaces
- Chief Executives of both Carers Centres
- Community Engagement colleagues from constituent organisations
- Primary Care leads

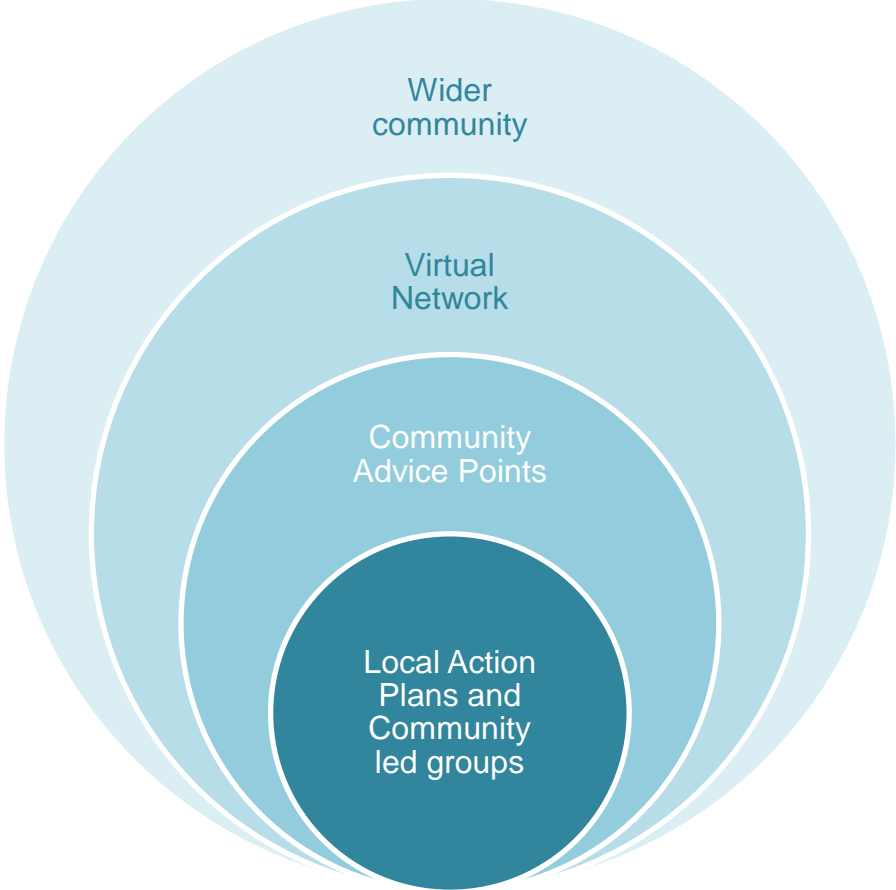
Finance

It is anticipated that locality planning will contribute to the development and transformation of services, to better meet the needs of the people of Clackmannanshire & Stirling, with people being able to access the right support at the right time.

In addition to creating better outcomes for people, a more effective service will likely result in greater financial efficiency of the Health and Social Care Partnership, and progress towards financial sustainability.

Part of the approach to locality planning would be to support both Local Authorities to fulfil their requirements around participatory budgeting. In the longer term, our ambition would be to utilise Participatory Budgeting as a mechanism for elements of decision making on service delivery.

Appendix 1 – Proposed Locality Planning Approach



Community Hubs - Potential Advice Available

- Alcohol and drugs
- Carers Support
- Employment and training
- Housing
- Information about local community groups / community supports
- Mental health (e.g. anxiety, low mood, depression)
- Money / Benefits
- Occupational Therapist - mobility, activities of daily living (e.g. using your kitchen or bathroom), equipment, adaptations to your home
- Physical activity / diet / healthy lifestyle
- Physiotherapy (e.g. back or knee pain)
- Others as required



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